Hi-Tech Remodeling



Old-school Graftsmanship

Limited Lifetime Warranty for Residential Customers & Other Warranties

LHG Enterprises, LLC warrants all wet-area bath systems featuring BCI Acrylics and the Onyx Collection to maintain their beauty and integrity, and be free from chipping, peeling, cracking, or fading. This warranty includes all products sold by LHG Enterprises that are installed in the wet area, such as plumbing fixtures, seats, grab bars, accessories, and glass enclosures. This warranty will be in effect for as long as the customer owns their home.

This warranty expressly prohibits the use of any abrasive cleaners, and damage resulting would not be covered under the terms of this warranty. Since any fixture, including a new one, can be chipped or scratched by hard objects impacting the surface, we cannot warrant against this type of damage, or any natural disaster. In addition, the following items or conditions could damage the surface and therefore void this warranty: damage resulting from contact with chemicals or solvents, such as drain cleaners or unapproved cleaning agents, contact with sources of extreme heat, damage resulting either directly from misuse or abuse, whether deliberate or unintentional. The cause of any damage or defect shall be determined by LHG Enterprises in its sole discretion.

In the event of a legitimate failure or defect under these terms, LHG Enterprises reserves the right to repair, or replace the defective item, whichever LHG Enterprises deems appropriate.

All wet-area bath systems installed in non-residential buildings (including hotels, industrial, commercial, and business) are warranted for a period of 5 years, and subject to the same terms as outlined above.

All other renovated areas (outside the wet-area) are warranted for a period of 5 years from date of purchase for residential customers.

CLEANING INSTRUCTIONS

Acrylic product and materials are not made to resist abrasion. They are designed to give you a beautiful, easy to clean, sanitary surface for bathing.

After each use, you need only to rinse the tub with plain water and a soft sponge or wash cloth. On those occasions when the tub needs to be cleaned with other than a water rinse, a mild all- purpose liquid cleaner and a sponge will do. There is no need to use expensive bathroom cleaners.

Should you choose to use a pre-packaged bathroom cleaner, use only cleaning products whose labels state that they are safe for acrylic. Always test products on a small area of skirt before applying to complete bath area. Review any cleanser's specific instructions and restrictions. You might also try a dishwashing liquid, since it does not leave film or spots. Always rinse thoroughly after cleaning.

RECOMMENDED ACRYLIC CLEANERS

• ZEP PROFESSIONAL STRENGTH SHOWER TUB & TILE CLEANER (#1 RECOMMENDED CHOICE) • DAWN DISH DETERGENT
• RUBBERMAID COMMERCIAL STRENGTH SHOWER TUB & TILE CLEANER • HOME DEPOT HDX SHOWER TUB & TILE
CLEANER • SCRUB FREE ORIGINAL SOAP SCUM REMOVER • KABOOM SHOWER TUB & TILE CLEANER WITH OXY CLEAN •
SIMPLE GREEN ALL PURPOSE CLEANERS (ANY SCENT) • SIMPLE GREEN LIME SCALE REMOVER • SIMPLE GREEN NATURAL
BATHROOM CLEANER • ALL FORMULA 409 PRODUCTS (EXCEPT PRO 409) • ALL TILEX PRODUCTS • ALL PINE-SOL
PRODUCTS • ALL FRAGRANZIA PRODUCTS

DO NOT USE the following on your ACRYLIC Bath System

The use of the following chemicals will cause a dull surface or chemical cracks. The use of these products will void your warranty:

• ANY PRODUCT CONTAINING AMMONIA • DOW SCRUBBING BUBBLES • ABRASIVE CLEANERS • AJAX • COMET • FANTISTIK • SOFT SCRUB • MR. CLEAN • NAIL POLISH REMOVER • SCOURING PADS • AMMONIA • TOUGH ACT • POWDER OR CRYSTAL DRAIN CLEANERS • GREENWORKS BATHROOM CLEANER • SCRUB FREE W/BLEACH • SEVENTH GENERATION BATHROOM CLEANER – REGULAR • MAGIC ERASER